Words from complaints

**expectations, right, row, claimed, entitled, breach , undertake, would , antagonize, deduction, authority, rectify,**

- Your conditions do not live up to our …expectations…………………….

- We are unable to …rectify……………………… the situation as things have gone too far

- We will put things …right………………………. after charging an additional amount from your group

- Following your complaint we will make a suitable …deduction…………………… from your bill

- I am not a person in …authority……………………………

- Do not …antagonize……………………………….. those you would like to settle an agreement with

- If you get into a ……row………………………… it will be almost impossible to reach a compromise

- She is a …would…………………….- be actress , unfortunately she failed in achieving an international success

- If you do not deliver what you had promised you are in…breach……………………… of the contract

- An owner should ……undertake………………………….. necessary steps to make up for a wasted time

- Are we …entitled………………………….. to remedy if we accept conditions?

- She …claimed……………………………. for a cold water and a mouldy walls